

Annual Report

Washington State Criminal Justice Training Commission

2010





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Message from the Director

This was a year of many changes, new beginnings, and remarkable events. After 14 years, at the helm of the Washington State Criminal Justice Training Commission (WSCJTC), Dr. Michael Parsons retired as the Executive Director. Michael left behind an agency with a dedicated and professional staff that is well respected throughout Washington and the United States. Our staff, full-time and contract, are highly qualified individuals who believe in training and live it.

I hope you take time to read this report on what we have accomplished in all areas under our authority. There have been many new projects and many courses given that have improved the skills of those in the criminal justice community and the public, which was accomplished with less resources than in past years; a trend that appears will continue for the next year or more.

With challenges come opportunities, and the WSCJTC will look to those opportunities to continue to provide state-of-the-art training and programs that meet our mission and the needs of our partners. I thank the WSCJTC Commissioners for selecting me, and I am honored to follow Dr. Parsons as the third Executive Director of the WSCJTC. I look forward to working with all of you as we move forward into 2011 and years to come. I also want to thank the staff for welcoming me and helping me through the first several months as Executive Director.

I also want to thank all of the chiefs, sheriffs, and directors for the support and advice. I truly look forward to working with each of you in providing the most professional, up to date training available for our criminal justice community. Together we will continue to move through the 21st Century.

W. J. Hawe
Executive Director



Commission

RCW 43.101.020

Purpose

Provide programs and standards for the training of criminal justice personnel.

RCW 43.101.030

Membership

The WSCJTC shall consist of fourteen members, who shall be selected as follows:

1. The Governor shall appoint two incumbent sheriffs and two incumbent chiefs of police.
2. The Governor shall appoint one officer at or below the level of first line supervisor from a county law enforcement agency and one officer at or below the level of first line supervisor from a municipal law enforcement agency. Each appointee under this subsection (2) shall have at least ten years experience as a law enforcement officer.
3. The Governor shall appoint one person employed in a county correctional system and one person employed in the state correctional system.
4. The Governor shall appoint one incumbent county prosecuting attorney or municipal attorney.
5. The Governor shall appoint one elected official of a local government.
6. The Governor shall appoint one private citizen.
7. The three remaining members shall be:
 - a. The Attorney General.
 - b. The Special Agent in Charge of the Seattle office of the Federal Bureau of Investigation.
 - c. The Chief of the Washington State Patrol.

Craig Thayer, Sheriff (Chair)

Stevens County Sheriff's Office

Laura Laughlin, SAC

Federal Bureau of Investigation (Seattle)

Mike Johnston, Sergeant (Vice Chair)

Bellingham Police Department

Robert McKenna, Attorney General

WA State Attorney General's Office

John Batiste, Chief

Washington State Patrol

Thomas Metzger, Prosecuting Attorney

Pend Oreille County

Kevin Bovenkamp, Director

Department of Corrections

Jeff Myers, Chief

Hoquiam Police Department

Bill Boyce, Citizen at Large

Boeing Corporation

Ned Newlin, Chief of Corrections

Kitsap County Sheriff's Office

William Elfo, Sheriff

Whatcom County Sheriff's Office

Shon Small, Detective

Benton County Sheriff's Office

Anne Kirkpatrick, Chief

Spokane Police Department

Brenda Stonecipher

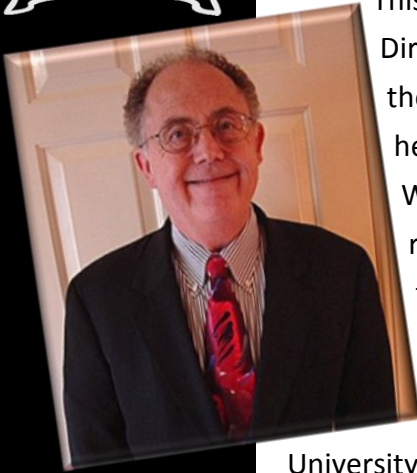
Everett City Council

In July 2010, the Board on Law Enforcement Training, Standards, & Education (BLETSE) and Board on Corrections Training, Standards, & Education (BCTSE) were eliminated by the Governor through HB 2617. We **THANK** the Board members for their service and dedication!

COMMISSION



Director Michael D. Parsons Retires



This fiscal year witnessed the retirement of Michael Parsons, Ph.D., as the Executive Director. Michael had been the Executive Director since April 1997. Prior to coming to the WSCJTC, Michael retired from the Oklahoma Department of Corrections where he held various positions including Director of the Criminal Justice Resource Center, Warden of James Crabtree Correctional Center, and Deputy Director. Michael retired from the Oklahoma Department of Corrections after 19 years and retired from the WSCJTC after almost 14 years.

He has a Ph.D. in Adult Education from the University of Oklahoma, a Master of Divinity from Vanderbilt Divinity School, a Master of Arts in Sociology from the University of Oklahoma, and a Bachelor of Arts in Philosophy from Texas Christian University. Among his many accomplishments, he was the past President of the International Association of Directors of Law Enforcement Standards and Training (IADLEST).

Michael is married to Gail who has been involved in consultant work and has her doctorate in Human Resources. They live, and will continue to do so, in the Olympia area.

The past 14 years have seen many changes in the WSCJTC with as many as eight Basic Law Enforcement Academy classes at one time, economic difficulties for the state and the WSCJTC, as well as a litany of new programs and change. Overall, the quality of law enforcement and correctional training has been improved and moved forward during these years. Like most things in life, progress is always striving forward, never standing still, and so with his time at the WSCJTC ending, this will be an opportunity for someone else to push ahead.

We thank him for his efforts, his leadership, and the work that he accomplished during his tenure, and we wish him a great retirement and next phase of life.



Partnership with the OFM's SACS

Effective July 1, 2010, many of the agency accounting tasks were transferred to the Office of Financial Management – Small Agency Client Services Division (OFM-SACS). Agencies with 174 or fewer FTEs were required to transition to OFM-SACS in order to realize efficiencies in accounting services. The agency reduced accounting staff by 1.4 FTEs. OFM-SACS charges the WSCJTC, for their accounting services, a rate lower than what the agency would have paid the 1.4 FTEs. The accounting functions now performed by OFM-SACS are bill payments, accounts receivable, and payroll. The agency assists OFM-SACS in performing these tasks by providing the necessary information and documentation.

Chief For a Day



On August 18, the WSCJTC hosted it's bi-annual Chief For a Day (CFAD) event where the lives of children who have been diagnosed with a life-threatening medical condition or chronic illness were celebrated.

This year's 21 children ranged in age from four to twelve and were sponsored by the following agencies: Bainbridge Island PD, Black Diamond PD, Bothell PD, Clark Co. SO, Ferndale PD, Fircrest PD, Kitsap Co. SO, Lacey PD, Lake Stevens PD, Mukilteo PD, Pierce Co. SO, Port of Seattle PD, Port Orchard PD, Redmond PD, Stillaguamish PD, Sumner PD, Tacoma PD, Tulalip Tribal PD, University of WA PD, WA Dept. of Fish & Wildlife, and Washington State Patrol.

Each child received a hand tailored uniform from their sponsoring agency and was picked up at home, along with their family, by police car and then participated in a police escorted motorcade from Qwest Field to the WSCJTC where they were greeted by a crowd of hundreds. They were then sworn in and received their CFAD badge. They had lunch with family, recruits, staff, and friends and then participated in outside activities which included canine teams, pony rides, King County's Guardian One helicopter, fire trucks, SWAT teams, face painting, and much more.

At the end of the day, each child was given a large gift basket with several hundred dollars worth of toys, gift cards, school supplies, and more. The items were donated by their sponsoring agency, the WSCJTC, other law enforcement agencies, and the community.

On behalf of the WSCJTC and the Chief For a Day Committee, thank you for helping to make this event a HUGE success!

The next Chief For a Day event will be held in [August 2012](#).

"The generosity of the CJTC, the Stillaguamish Police Department, and all the volunteers was overwhelming. Everyone did so much to make not only the Chiefs feel special, but the siblings, too. Calista was so touched when we got home and saw that there were gifts for her, too. She has been frequently in the shadow of her brother's treatment, but has handled herself with a maturity far beyond her years. We do our best to make her feel special, too, and recently remodeled her bedroom for her birthday next month. We have been calling her 'our princess', so you can imagine her reaction when she discovered the pink backpack with 'princess' on it."



Ferndale PD
Chief Olivia Cook



Black Diamond PD
Chief Preston Bradbury



Kitsap Co. SO
Sheriff Joshua Low



Sumner PD
Chief Ethan Delarme

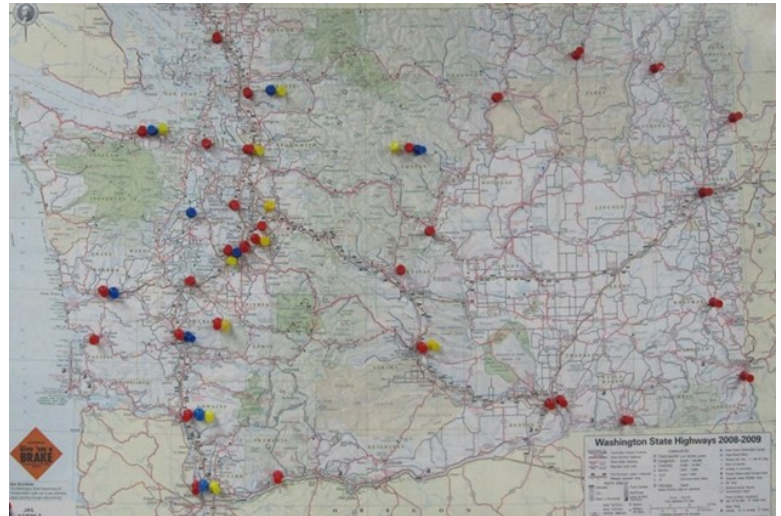


Corrections Division

Stakeholder Outreach

The Corrections Division, as part of their strategic planning process, made client service a number one priority. This was accomplished through on-site visits to a variety of stakeholders in adult and juvenile corrections across the state. The Corrections Division became very engaged with their stakeholders resulting in a working knowledge of emerging issues and a better understanding of their unique

training needs. This outreach became even more important when the Board on Corrections Training, Standards, & Education was eliminated.



Collaboration Efforts with SCORE Jail

The Corrections Division has been working with the new multi-jurisdictional jail, SCORE, which will serve southwest Washington. In preparation for a recruitment of corrections officers for SCORE, the Division have been collaborating to potentially conduct a Corrections Officer Academy (COA) for the new jail. The current TAC Officer would be the primary academy instructor and will return to SCORE as their Field Training Officer. This continuum of training from the academy to the jail will result in better trained officers.

Jail Survey

The Corrections Division surveyed 18 local jails employing graduates from the newly developed Problem Based Learning (PBL) COA. Respondents were asked to compare PBL graduates to graduates of earlier corrections academies, focusing on professionalism, communication, problem solving, teamwork, and performance. The 11 survey responses revealed that respondents found their PBL graduates at least as good as non-PBL graduates on all factors, and 18-27% of responses scored PBL graduates higher on each factor than earlier graduates.

Division Academy Redevelopment

The Corrections Division completed a lengthy academy redevelopment process as part of their strategic plan. Stakeholder work groups identified job competencies, key duties, and job tasks for newly hired correctional employees with revised performance objectives. PBL was also implemented into the corrections academies. The resulting Corrections Division PBL instruction method better utilized the allotted academy training hours through team based activities. These PBL academies are unique in the corrections industry. At this time, all the Corrections Division academies have been redeveloped with one successfully piloted; remaining academies will be piloted in 2011. The Corrections Division staff will present the newly redeveloped services academies to the Misdemeanant Corrections Association and the Juvenile Court Workers Association at their 2011 conferences.

Corrections Division



Instructor of the Year

The recipient of the WSCJTC Instructor of the Year Award for 2010 was Corrections Division TAC Officer, Sergeant Al Ervin. Al has been a TAC Officer with the Corrections Division for two years. He has been a Corrections Officer with the Renton City Jail since 1999 and also has been a Field Training Officer, Defensive Tactics Instructor, and Field Training Officer Coordinator. During his time with WSCJTC, he has been an indispensable part of the Corrections Division, and his contribution in redeveloping the COA curricula has been invaluable. Sergeant Ervin also contributed to the Instructor Development II and Pre-Supervisor courses, which will have lasting effects on students and their agencies for years to come. The award was presented to Sergeant Ervin during the WSCJTC Commission Meeting in March 2011.

Sergeant Ervin has also been nominated by his employer, SCORE, and the WSCJTC for the American Jail Association's "Correctional Training Officer of the Year" national award. He has been selected to receive this prestigious award at the American Jail Corrections Association Conference in May 2011.





Basic Law Enforcement Academy

Change of Command

On December 21, the Basic Law Enforcement Academy (BLEA) said goodbye to Commander Rex Caldwell of the Kirkland Police Department and welcomed new commander, Lieutenant Rachelle Heinzen of the Snohomish County Sheriff's Office. The WSCJTC celebrated this change of command with a formal ceremony, which was attended by BLEA recruits, members of the BLEA cadre, WSCJTC staff, as well as representatives from the Kirkland Police Department, Snohomish County Sheriff's Office, and other local law enforcement agencies. The ceremony, a first for the WSCJTC, was a way to start anew and begin new traditions at the WSCJTC. It was also a time to thank Commander Caldwell for his dedication to the recruits and the law enforcement profession as he embarks on his new position as Police Chief for the City of Mukilteo, as well as congratulate Commander Heinzen on her promotion to Lieutenant. This ceremony was one of many upcoming events that will showcase the dedicated professionals at the WSCJTC.

New Traditions

Class 669's class motto was "Stand tall, remember the fallen!" As a group they felt it was important to remember those officers who have paid the ultimate sacrifice and they did so every morning at flag. Squad Leader Courtney Robertson, Port of Seattle Police Department, and her class wanted to introduce a new tradition to be carried out once a week to remember the fallen. Every Tuesday, a different recruit will research a fallen officer and pay tribute to that officer during the morning flag ceremony. This tradition will not replace ceremonies held at the Memorial Rose Garden, but will merely reiterate the importance of why we train and continue to honor the fallen.

Community and Campus Projects

The recruit classes of BLEA are responsible for participating in some type of community project. It is their way of getting involved in their community and giving back as public servants. The classes may also complete a campus project, if they wish. Class 661 took on a major fundraising event and raised money to replace all nameplates on the memorial wall in the Rose Garden. The class graduated before the names could be placed on the wall; however, Class 671 will take over the project and see it to completion. This project showed their dedication to memorializing our local law enforcement heroes.

Members of class 669 were asked by the University of Washington to help raise money to fight hunger at a Husky football game in October. The class helped raise

\$10,000 for the group; the largest amount ever raised. The class stood out in the pouring rain, with a smile, for a good cause. These are just two examples of recent class projects conducted by our fine recruits.

Low Enrollment

As the economy continues to struggle, so do agencies and their ability to fill vacancies. In fact, several local law enforcement agencies have had to lay off police personnel this year. This has



Basic Law Enforcement Academy



had an effect on BLEA. The student count for the year was lower than the recent past. Several classes were cancelled because of low enrollment due to these layoffs and budget cuts. On a positive note; however, many non-mandated agencies that had difficulty getting students enrolled were able to get recruits into the BLEA. These agencies include various tribal agencies, Washington State Parks, and the Gambling Commission.

Patrol Beat Mocks

The BLEA TAC staff has been working on implementing more “reality based” training into the curriculum. Currently, BLEA recruits get one day to play police officer during “patrol beat mock day.” This is a day where the recruits are dispatched to different calls, by a real dispatcher, throughout campus. They have to respond, handle the call, call for backup (a supervisor if necessary), and complete a report. The staff is trying to give them real experiences that they can draw upon when they return to their agencies. The number of patrol beat days has been increased from one to three; however, it will increase again in 2011. This concept supports Problem Based Learning by giving recruits the opportunity to handle real life calls (well as real as we can make them in a mock situation) and by making them utilize their resources and make their own decisions. The staff hopes they see a benefit from these additional patrol beat mock days and appreciate feedback from agency training managers.

New Staff

The BLEA welcomed the following to their cadre in 2010:

- Lieutenant Rachelle Heinzen, Snohomish County Sheriff's Office
- Officer Steve Grossfeld, Seattle Police Department
- Deputy Brian Cassidy, Thurston County Sheriff's Office
- Corporal Brian Dixon, Washington State Patrol

Farewell!

BLEA Cadre

The following BLEA Staff returned to their home agency this year. Thank you for your dedication and service!

Officer Russ Hicks, Fife Police Department

Officer Tom Arnold, Lakewood Police Department

Corporal Gary Eggleston, Kirkland Police Department

Officer Paul Dudley, Bellevue Police Department *Retired from law enforcement

Deputy Tamara DeVries, King County Sheriff's Office

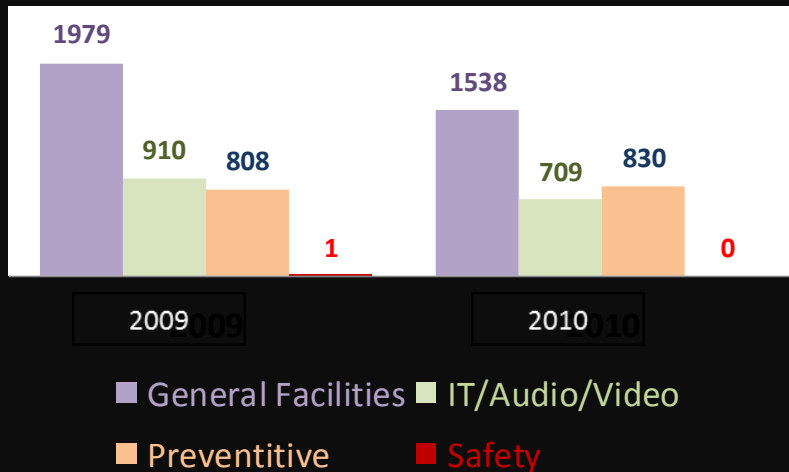
Officer Mark Best, Tacoma Police Department

Captain Rex Caldwell, Kirkland Police Department *Appointed as Mukilteo Police Chief



Facilities Division

The Facilities Division completed 3,078 work orders last year. Although the total number of work orders were less than previous years, the complexity of the work has increased. There were no capital projects completed due to lack of funding.



Facilities, in the past, has relied on work crews from the Department of Corrections (DOC); however, cuts to their budget put these work crews in jeopardy. Facilities worked with the Corrections Division to negotiate work crews from Kent should we lose the DOC crews. Facilities entered into a contract with another DOC institution to provide inmate work crews trained by the Department of Natural Resources in the use of chainsaws. They will help manage the 38-acre campus and remove dangerous trees. Last year's focus was on improving technology in the classrooms and meeting

rooms as well as new paint and carpet in many areas.

Some of the more complex work completed was the restructuring of the HVAC system in the Information Technology (IT) office. The system was split to provide separate sources of heating and cooling to IT and the Blood Alcohol Content (BAC) training room. The Education Building and modular building were upgraded to bring the fire alarm system to code by adding strobes and additional horns per ADA requirements. The air handler in the gym was added to the direct digital control program increasing the efficiency of air being delivered to the gym. Extensive work was completed on the Range's bullet trap to extend the life of the system while we work to obtain capital funds to repair or replace the system. Mattresses were replaced in the three dorms to increase the comfort for our students and guests. Facilities continued to replace lighting throughout the facility with florescent lamps to reduce utility bills and explored other ways to be more efficient in doing business. Software upgrades were completed for the security system and several new drops were installed to support the upgrades. Fencing was ordered to replace the existing fence on the north side of the property, which will be installed in the spring of 2011. Several pumps and motors were rebuilt for the main hot and cold water loops. This was completed as part of our preventative maintenance plan and will insure efficient and reliable service for the future.

The path from the Memorial Garden to the Range was developed and irrigation was installed, which completed the manicured look of the facility to enhanced the campus experience for our staff and visitors.



Telecommunications



Telecommunicator Program

The Telecommunicator Program is a project supported by the Washington State Department of the Military, State E-911 Office.

The Program offers two core classes, Telecommunicator I – Basic Call Receiver and Telecommunicator II – Basic Law Enforcement and Fire Dispatcher, both of which offer a voluntary certification upon successful completion of the course and passing course exams. The voluntary certificates may be renewed every two years with 24 hours of in-service training or continuing education for each two-year period.

The Program certified 196 telecommunicators in Basic Call Receiving and 188 telecommunicators in Law Enforcement & Fire Dispatcher. In addition, the Program Office renewed 1,242 certificates for one or both of these courses.

Other courses offered this year were:

- Communications Training Officer – 49 persons passed the course
- Telecommunicator IV-Survival Communications – 52 persons attended
- Communications Center Supervisor (80 hours) – 37 persons passed this course
- Problem Based Learning Facilitator – 6 persons passed this course
- Stress Management for Telecommunicators had 65 attendees.

The program had 469 persons attending courses, which was 40 less than last year.

Development, Training, and Standards Division



Crisis Intervention Team (CIT) Training – King Co.

In July 2010, the WSCJTC began partnering with the King County Mental Health, Chemical Abuse, and Dependency Services Division to provide CIT training. With the first classes rolling out in October 2010, the WSCJTC trained 149 personnel through January 2011. Trainees in the last quarter of 2010 were primarily line level officers from the King County Sheriff's Office. Other agencies that participated include, but are not limited to: *Port of*

Seattle PD, Seattle PD, Auburn PD, Bellevue PD, Normandy Park PD, Kirkland PD, Tukwila PD, and Washington State Patrol (troopers assigned to King County).



Currently, students that have completed the 40-hour CIT Basic have overwhelmingly approved of the class and have returned to their agencies with a new toolbox of skills to use in policing. Early registration numbers for the first quarter of 2011 also bear out the impression that the program is well received as nearly all trainee slots are full. Even with full classes, the WSCJTC plans to aggressively reach out to municipalities in the county to alert agencies to the opportunity CIT presents to address agency training needs and the benefits of the program.



Development, Training, and Standards Division

Agencies also have the option to take the eight-hour CIT In-Service where students receive an overview of issues, signs, and symptoms of persons suffering from a mental health crisis. This is a great training for those personnel that want some basic tools via one-day training.

In Spring 2011, the CIT program will host two CIT Executive Roundtable, four-hour classes, that will focus on the following: *Liability Issues, Crisis Intervention Policy within agency, Working with Prosecutors, and Diversion Options.*

These roundtables will educate the command level personnel on the need for Crisis Intervention training and how it can benefit the community and agency by having personnel that are CIT trained.

The WSCJTC also plans to provide annual CIT Advanced classes to trainees who have completed the 40-hour CIT Basic. They will be invited back for the CIT Advanced classes and also will have the opportunity to take other CIT classes that include topics such as youth crisis intervention and the operation and access of the Crisis Diversion Services.

In addition to patrol officers, the CIT program also plans to train a smaller number of corrections officers, dispatch operators, and other first responders.

The CIT King County trainings can be found at the following link: http://www.cjtc.state.wa.us/training/training_index.html.

Objectives for 2011

To assure the sustainability of the CIT program, the WSCJTC will continue to investigate best practices and standards from across the country and incorporate these into the program. To that end, the WSCJTC will explore:

1. Training opportunities with the National Institute of Corrections to help develop a training curriculum specific to corrections.
2. Draft a mission, charter, and values statement.
3. Develop new avenues for engagement of the community to help refine how law enforcement works with the human services system to protect and serve.
4. Hold regular meetings with leadership in law enforcement agencies around the county to reinforce the methods of CIT and encourage support for officers attempting to find alternatives to jail and hospitals.
5. Explore the formation of a statewide CIT Association for the purposes of networking and sharing best practices and resources.
6. Look at the possibility of hosting a West Coast CIT Conference to bring in resources and provide training from across the country in the second to third quarter of 2011.

Development, Training, and Standards Division



First Level Supervision Training

The job of a first level supervisor is perhaps the most challenging position in the organization and clearly critical to its success. As noted in the comprehensive leadership study by Marcus Buckman and Curt Coffman *"First Break All the Rules: What the World's Greatest Leaders Do Differently,"* the primary reason employees leave their organizations is due to poor supervision. Employee 'disengagement' has doubled over the last five years and is related directly to organization supervisory practices!

Once an individual is promoted into a supervisory position there is often very little guidance provided on how to identify and resolve challenging leadership issues and problems. The result in many cases is a new supervisor who finds him or herself in a role that is not completely understood and for whom there is often little meaningful direction or assistance.

Based upon a comprehensive Job Task Analysis conducted jointly with its stakeholders, the WSCJTC has re-designed the First Level Supervision training program. The revised offering will focus on adult critical thinking and development of higher levels of problem solving. The new-found knowledge, skills, and abilities will then be applied to resolving real world supervisory situations. This class will provide the framework for developing strong leaders in support of your department's mission and values.

Students will be presented with a comprehensive ill-structured problem and confronted with seven product specifications that were identified in the Job Task Analysis. These seven areas include:

- Demonstrate interpersonal communication skills.
- Coach and mentor employees.
- Generate and manage documentation.
- Identify and manage department resources.
- Manage critical incidences.
- Evaluate employee performance.
- Demonstrate an understanding of progressive discipline practices and "just cause" protocols.

Students will work in teams to develop presentations throughout the week related to the seven specification areas. The teams will be compelled to examine leadership situations that require them to be self-directed and self-motivated in order to be successful. A final presentation will be made at the end of the week demonstrating how participants incorporated the product specifications into their examination of the problem and development of a well-researched solution.

The teams will be required to develop a facilitator's guide for their final presentation. This guide will be used to assist in the facilitation of on-site training. Before participants can receive certification of completion, they must facilitate teaching the seven specifications to staff at



Development, Training, and Standards Division

their own department. Monitoring and quality assurance of this process will be the responsibility of the parent organization. This process must be completed within six months of completion of the class.

The WSCJTC is excited about the opportunities this offering has for the development of both the student and their organization. It will provide a platform for students to demonstrate their ability to solve real world problems using critical thinking and research based solutions.

Big Changes for Equivalency Academy

This year, a brand new Equivalency Academy, at the WSCJTC, was rolled out in a continued effort to reorganize and evaluate many of the agency's core programs. Major upgrades have been underway with the Basic Law Enforcement Academy, Corrections Officer Academy, Instructor Development courses, and Leadership courses, just to name a few. The focus has been on adult learning principles, student-centered facilitation, distance learning, problem based learning, and established educational standards.

The new structure for the Equivalency Academy is very similar to online college courses. Anyone with experience in higher education programs online will immediately recognize many of the program tools and features. The WSCJTC has also benefited in a unique partnership with the University of Wisconsin using the Desire 2 Learn system they host.

At the same time, this new program raises academic levels, it also represents cost savings for the WSCJTC and client agencies. Offering this course online helps the WSCJTC continue to deliver quality training to clients while reducing many of the overhead costs associated with an on-site course. For agencies hiring laterals, this course provides a way to keep employees working throughout the course – they will no longer need to be gone for two weeks.

Another important benefit is that the nine-week program fosters much more absorption of the material and supports application of learning to the on-the-job training occurring simultaneously. The former course structure simply did not challenge students up to the level we now expect from our academic programs.

The new program is different in a number of ways:

- Modeled after online college courses – students can participate from anywhere, via the web.
- Type of work will be writing four papers, posting to the discussion board, self-study, and a final written exam.
- Eighty (80) hours of work scheduled over nine weeks.
- One-day orientation and two days exam / wrap up in Burien.

Student feedback has been encouraging!

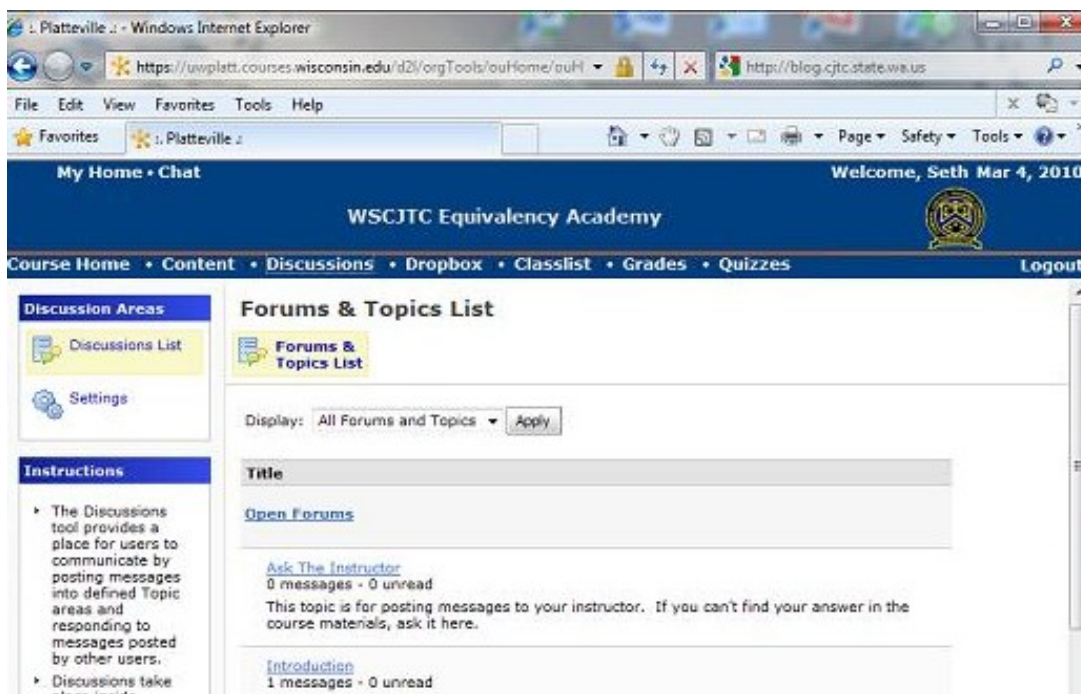
Development, Training, and Standards Division



Equivalency Academy Comments:

Since we were encouraged to “pick officer’s brains” on certain material, this is the first time several officers had a debate on how they would charge, and they disagreed on other officer’s opinions. It was great. It led me to really research the right material so I can get it right. – Garcia

I think this problem first helped me understand Washington State Laws and what the crimes are, and what they state. Then it made me understand how my new department looks at these crimes and their philosophy when dealing with these sensitive crimes. – Liana





Information Technology

Overview

In our continued effort to find new and innovative ways to save money, the WSCJTC is proud to announce our significant achievements in technology over the past year. Our online presence has evolved to the next level with the development of a new website while supplementing existing delivery methods with new tools such as social networking and video conferencing.

Website Redesign

Our newly redesigned website no longer requires us to contract with a full-time webmaster to handle our website needs. WSCJTC staff now have direct control over the content displayed on the website, which allows for efficiencies in business practices. The new site departs from the static look and feel of the previous design and now offers our constituents a more customized and dynamic experience. Customers are able to tailor the website to aid them in finding and disseminating information quicker than before with site tools such as filtering and sorting.

Learning Management System (LMS)

Our LMS has made major progress. We successfully ran a pilot launch of the online registration system with three neighboring agencies and we are in the process of offering that service to the rest of the state. Agencies will soon be able to register their students online. We have also begun offering online courses through the LMS to supplement the eLearning initiatives we've deployed with our Adobe Connect application.

Video Conferencing

We have also deployed a variety of ways to limit and lower expenses attributed to travel. The most significant of these is the implementation of online video conferencing. We have been successful in holding several staff/division meetings by using video conferencing software combined with inexpensive webcams. Our Regional Training Managers are now equipped to meet face to face in the online world, negating the need for travel in most cases.

Social Media

The WSCJTC now leverages the power of social networking by establishing a Facebook page and Twitter accounts. These emerged new forms of media allow us to get information out quickly and reach a wider audience. As social networking and other new technologies continue to evolve in ways that impact daily lives, the WSCJTC will also continue its efforts to be at the forefront and evolve how it does business alongside these new technologies.



Facebook: <http://www.facebook.com/wscjtc>



Twitter: <http://twitter.com/WSCJTC>
DTS Division: http://twitter.com/DTS_Desk

Partnership: WSCJTC and AG's Office



Attorney General's Office Training at the BLEA

The Attorney General's Office (AG) Criminal Justice Unit regularly teaches segments at the WSCJTC.

Sexually Violent Predators: The AGO Sexually Violent Predator (SVP) Unit provides training on how to identify recent overt acts in prosecuting sexually violent predators. This training is critical in providing the AGO SVP prosecutors with evidence to prove whether or not an offender meets the definition of a SVP for the purposes of civil commitment at the state's Special Commitment Center.

Medicaid Fraud and Vulnerable Adult Abuse: The AGO Medicaid Fraud Control Unit, federally mandated and federally funded investigative and prosecutorial unit staffed by attorneys, auditors, investigators, and support personnel provides training on how to spot Medicaid fraud and vulnerable adult abuse.

AG's Office Basic Homicide Class

Veteran investigators from the AGO Homicide Investigative Tracking System (HITS) provided three, 40-hour basic homicide classes: WSCJTC April 27— May 1 (35 students), Cheney Sept. 13 — 16 (19 students), and WSCJTC October 25 — 28 (47 students).

Violent Crime Conference

HITS investigators from the AGO also provided training to roughly 160 individuals at the Annual Violent Crime Conference at the WSCJTC in November.

WSCJTC Assists in Providing Training for Mexican Law Enforcement

With crime overwhelming Mexican police and prosecutors, attorneys general in the U.S. are stepping forward to help their colleagues from south of the border. In October 2010, criminal investigators from Mexican state attorney generals' offices visited Seattle for a weeklong training session. Both prosecutors and investigators received hands-on experience in the latest evidence collection and processing techniques, using the WSCJTC's Mock City.

Prosecutors learned how to handle courtroom testimony and how to cross-exam witnesses and investigators learned about handling assault, rape, and kidnapping investigations. The training event is jointly sponsored by the National Conference of the Attorneys General of Mexico, the Alliance Partnership, and The Conference of Western Attorneys General. Funded by The Merida Initiative, the training follows a historic meeting between attorneys general from Mexico and the U.S. in 2008, and a subsequent "Agreement of Understanding" between the attorney general of Baja California and Washington's attorney general. That agreement calls for a cooperative effort to "ensure justice, safety, and the liberty to encourage economic prosperity" and targets crimes such as human and weapon trafficking, money laundering, and child pornography.





Certification

Law Enforcement Officers

During the 2010 Calendar Year, 248 Washington law enforcement officers were certified:

Basic Law Enforcement Academy graduates	153
Equivalency Academy graduates	50
Washington State Patrol	23
Tribal Law Enforcement Officers.....	22

During this same period, other certification activities included:

Cases referred for certification action	32
Declined to take action on officer's certification	4
Application for certification denied	8
Certifications revoked	4
Active cases / action pending	16
Peace Officer Certification reinstated (after five-year revocation)	1

Reserve Law Enforcement Officers

The WSCJTC provides the training curriculum and testing for reserve law enforcement officers. Nine reserve academies were held across the state and 130 reserve officers graduated.

K-9 Certifications

Certification of K-9 teams became mandatory in 2004. There were 61 K-9 teams certified in 2010, and the breakdown is below:

Patrol	23
Narcotics	26
Bomb/Explosive.....	9
Combo: Patrol/Narcotics.....	3

